



Wellness Center Regulation

The Montebelli Wellness Center was created to give you Relaxation, Harmony and Balance. The rules below are intended to keep the level of our service high and to guarantee maximum comfort and safety to all our guests.

- Reservations and appointments

It is possible to book treatments and massages at the Spa reception in the afternoon or at the hotel reception in the morning. However, it is advisable to book 24 hours in advance to ensure the desired time and treatment.

In order to avoid unpleasant misunderstandings we ask you to respect the schedule of appointments. Arriving late means receiving shorter and incomplete treatment.

for any information, contact the spa staff who is present during the afternoon hours.

- Cancellation

In order to guarantee an excellent service, the customer is required to cancel and cancel the treatment booked by 8.00 pm on the day before the treatment, otherwise the entire cost will be charged.

- Opening Time

The Wellness Center respects the following opening hours:

Summer timetable 4.00pm-8.00pm Winter time 3.00pm-7.00pm

With no access to children under the age of 16.

In the morning it is possible to do wellness treatments only on request.

-Tranquility

To enjoy a peaceful and relaxed environment during your stay at the Wellness Center, please do not use mobile phones and keep your voice calm and moderate.

- Hygiene and safety

For reasons of hygiene and safety, please use the slippers with the utmost attention not to slip. It is mandatory to take a shower before entering the wet area and use the ladder to enter the pool.

Diving is strictly forbidden.

Slippers, towels and bathrobes are available for hire at the Spa Reception.

The pool water has a temperature of 30 ° centigrade as required by the ASL regulation.

The Management declines all responsibility for accidents or damage to persons and / or things that occurred inside the Spa area, caused by imprudent gestures by guests.